

The Junction Works

Before and After School Care News

For parents and carers

Issue 5 ■ September 2014



Dear Parents,

At The Junction Works we welcome parents raising issues of concern they have with our service or the care of their child.

We hope you feel comfortable discussing issues with our OOSH Coordinator, Amanda, and our staff. Sometimes discussion can make things seem a whole lot less serious and lead to a good resolution. Nevertheless, more serious issues can sometimes take a little longer to resolve.

Our **Complaints Resolution Procedure** has been developed to address complaints and grievances in an equitable, unbiased and confidential manner. Should you wish to make either a formal or informal complaint, we will make every effort to establish an atmosphere of trust and open communication with you, so that the grievance is dealt with in a timely and constructive way.

You should also be aware that you and your child will not be disadvantaged or lose service provision as a result of having made a complaint. You can find the full **Complaints Resolution Procedure** in our Parents' Handbook located on our website www.thejunctionworks.org.

Chris Campbell, CEO

Don't keep irritants to yourself. Tell us!

We encourage you to contact The Junction Works if something is troubling you or your son or daughter about our service – no matter how small. In fact, this is one of the ways we improve our service options and delivery.

So don't let irritants fester! Contact **Amanda Scerri**, OOSH Coordinator on 9825 3080 or 0419 429 462.

Alternately contact **Chris Campbell**, CEO of The Junction Works, on 8777 0500 or email chrisc@thejunctionworks.org.



September Vacation Care

22 September
to
6 October



We would like to wish all our Father's a very Happy Father's Day on 7th September.... The children have been very busy making a special gift for Dad.



PLEASE CHECK OUR LOST PROPERTY BASKET FOR YOUR MISSING ITEMS.

The lost property basket is emptied at the end of each month and unclaimed items are disposed of.



A reminder that OOSH fees must be paid in advance. Vacation Care bookings will not be finalised until fees have been paid.



Winter Vacation Care was a Blast

Our Winter Vacation Care program was jam packed with fun activities including our Young Guns Fishing Adventure where we learnt how to cast a rod and enjoyed a round of yabby racing; Christmas in July, our Country Fair day and making our own 'Garden on a Plate' (photo middle).

The activity that was nominated by the children as being the best was the Stunt Jump at Mounties (photos top). It was impressive to see the children make their way to the top level of the platform when so many others before them backed out.



Thinking about the September School Holidays?

We are currently planning our September Holiday program and are on the lookout for new and interesting ideas for themes, incursions and excursions.

If you have any ideas or suggestions, we'd love to hear from you. **Call Amanda Scerri on 9825 3080.**

Holsworthy After School Program: The Active After-school Communities (AASC) program is a national initiative of the Australian Sports Commission that provides primary school children in Care with access to free sport and physical activity programs after-school.



The program aims to engage children in sport and through a positive and fun experience encourages a love of sport that inspires them to join a local sporting club. This term we are running **Badminton on Wednesdays** and **Gaelic Football on Thursdays**. (Gaelic Football is a cross between soccer and rugby)



Hernan is continuing to teach **Hip Hop on Monday** afternoons. The children are very enthusiastic about his classes, and are working on their end year performance. Check out our photos on the OOSH Bulletin Board.

STAFF PROFILE: My name is Rizza Carorasan and I have been working at Holsworthy OOSH for four years. I have a degree in behavioural science from University of Notre Dame and I am currently studying my Certificate III in Children's Services. I decided to undertake the Cert III because I love working with children. Originally I wanted to be a case-worker and thought that the childcare industry would be a good starting point to gain experience. But then I fell in love with childcare and decided to stay in the industry. I intend completing a Diploma in Children's Services following my Cert III.



OOSH Christmas Party - Wednesday 17th December at our centre

Christmas Closure dates: Thursday 18th December 2014 – 2nd January 2015.



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"Creating new possibilities in people's lives"